



motorola



User's Guide

WIRELESS FENCE WITH REMOTE TRAINER
FOR HOME AND TRAVEL

Model: TRAVELFENCE50

The features described in this User's Guide are subject to modifications without prior notice.

Welcome...

to your new Wireless Fence with Remote Trainer for Home and Travel

Thank you for purchasing the Motorola TRAVELFENCE50. Your new Wireless Fence and Remote Trainer will provide years of freedom, convenience and safety for your dog while traveling away from home. First, be sure to install the system in a portion of your yard at home and teach your dog how to obey the invisible boundary zone before using in other locations. The purpose of the training steps on page 31 is to teach your dog how to avoid correction by respecting the warning beep and backing inside the boundary zone.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is not required for warranty coverage.

For product related questions, please call:

US and Canada 1-888-331-3383
Email: support@motorolamonitors.com

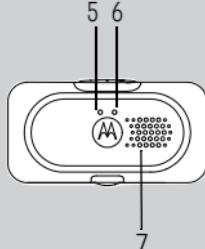
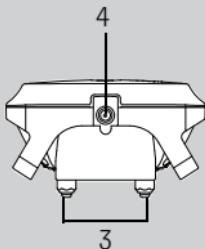
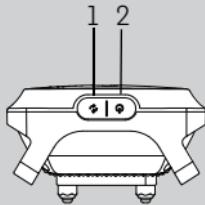
This User's Guide provides you with all the information you need to get the most from the product.

Please read and follow the instructions in this User's Guide along with the Safety Instructions on page 10 before you using this product.

Got everything?

- 1 x Pet Collar Unit and Nylon Collar Strap
- 1 x Wireless Fence Unit
- 1 x Remote Trainer Unit (with 2 x AAA-sized alkaline batteries installed)
- 1 x Power Adapter (For Pet Collar Unit)
- 1 x Power Adapter (For Wireless Fence Unit)
- 1 x Rechargeable Battery Pack (For Wireless Fence Unit)
- 1 x Outdoor Stake and Ground Plug
- 50 x Training Flags
- 1 x Test Light for Collar Contacts
- 2 Pairs of Collar Contacts - Long & Short (For Pet Collar Unit)
- 1x Travel Bag

Overview of the Pet Collar Unit



1. Pair Key

2. Power Key

Press and hold to turn the unit On.
The unit vibrates once and the indicator LED lights up in green for 3 seconds.

Press and hold to turn the unit Off.
The unit vibrates twice and the indicator LED goes off.

3. Collar Contacts

4. Power Adapter Socket

5. Indicator LED

Lights up in green for 3 seconds when the unit is powered on and flashes slowly during standby.
Lights up in green when delivering static correction.

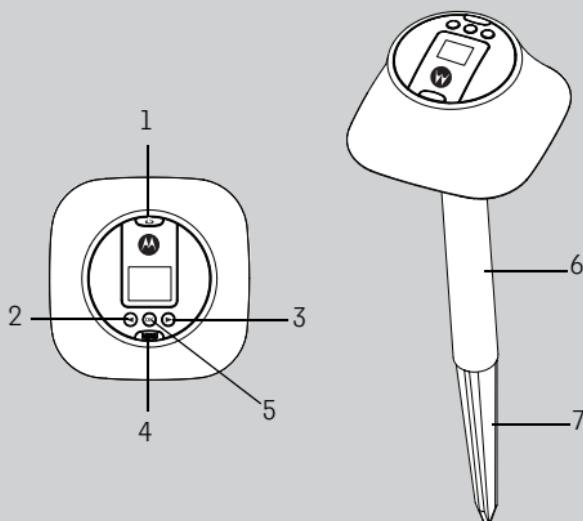
6. Charging/Battery low LED

Lights up in blue when charging.
Flashes in red when battery is low.

7. Speaker

Delivers tone or voice sent from the Remote Trainer Unit.

Overview of the Wireless Fence Unit and Outdoor Stake



1. Power Key

Press and hold to power on the unit.

Press and hold to power off the unit.

When the unit is powered on, short press to turn fencing mode on or off.

2. Left Key

Correction Mode: Decrease level

Menu Mode: Move down

3. Right Key

Correction Mode: Increase level

Menu Mode: Move up

4. Menu Key

Press to access menu options. Press again to exit.

5. OK Key

Press to select the desired option and lock the setting.

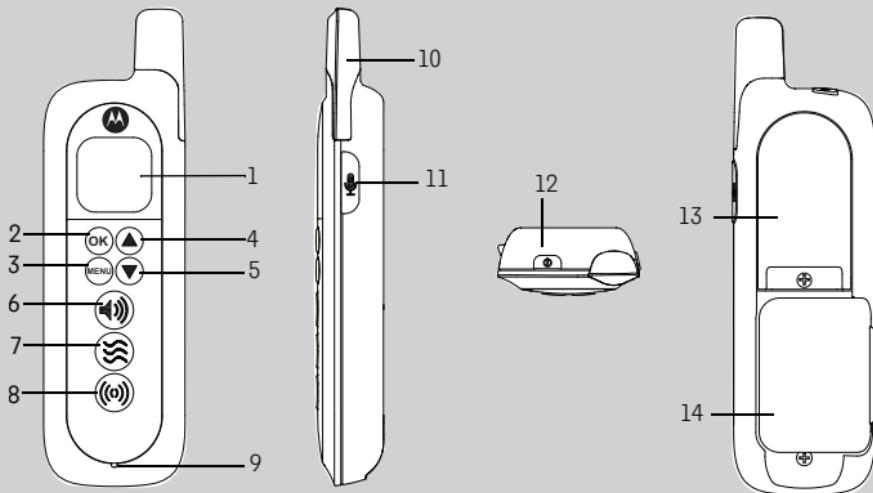
6. Outdoor Stake

Attach to the Wireless Fence Unit when using it outdoors.

7. Ground Plug

Pound into the ground when using it outdoors.

Overview of the Remote Trainer Unit



1. Display (LCD screen)

2. OK Key

Press to select the desired option and lock the setting.

3. Menu Key

Press to access menu options, such as pairing, remove collar, etc.

4. Up Key

Correction Mode: Increase level

Menu Mode: Move up

5. Down Key

Correction Mode: Decrease level

Menu Mode: Move down

6. Tone Key

Press to send a tone to the Pet Collar Unit.

7. Vibration Key

Press to vibrate the Pet Collar Unit.

8. Static Correction Key

Press and hold to send static correction to the Pet Collar Unit.

9. Microphone

10. Antenna

11. Push-To-Talk key

Press and hold to convey verbal commands to your dog through the Pet Collar Unit.

12. Power Key

Press and hold to power the unit ON/OFF.

13. Battery Cover

14. Leash Clip

Symbols on the Remote Trainer and Wireless Fence Units



	RF signal strength of the Remote Trainer Unit against the Pet Collar Unit.
	Displays when you enter Menu mode.
	Alert indication on Collar 2 (battery low, out of range, etc).
	Displays when Fencing mode is activated.
	Battery level on the Wireless Fence Unit.
	Battery level on the Remote Trainer Unit.
	Pet Collar Number.
	Select to REMOVE collar.
	Select to PAIR collar.
	Displays when STATIC CORRECTION KEY is pressed (Level 0 to 15). When 0 is displayed, only tone and vibration alerts are sent to the Pet Collar Unit.
	Displays when PUSH-TO-TALK KEY is pressed.
	Displays when VIBRATION KEY is pressed.
	Displays when TONE KEY is pressed.

How the Wireless Fence with Remote Trainer for Home and Travel works

The system comes with a portable Wireless Fence Unit that establishes an invisible boundary by transmitting radio signals to the Pet Collar Unit. When your dog reaches the boundary zone (about 2 to 3 feet before the “real” boundary), the Pet Collar Unit that is worn on your dog emits a warning beep followed by static correction to get its attention until it backs away from the boundary zone. The Pet Collar Unit is equipped with a safety feature such that it will stop delivering static correction if your dog stays outside the boundary for more than 30 seconds. The boundary zone can be marked with Training Flags as a visual aid for your dog, especially during the training stage. The system also comes with a Remote Trainer Unit that is paired with the Pet Collar Unit. At the push of the **STATIC CORRECTION KEY** (⌚) on the Remote Trainer Unit, a signal is sent to the Pet Collar Unit, which delivers static correction to your dog to discourage your dog from certain behaviors. The Remote Trainer Unit is also designed with a **TONE KEY** (🔊), a **VIBRATION KEY** (rippling waves) and a **PUSH-TO-TALK KEY** (麦克风) that allows you to give your dog verbal commands through the Pet Collar Unit.

Important guidelines when using the Wireless Fence with Remote Trainer for Home and Travel

- Included in your system are Collar Contacts in three different lengths (short, medium and long) that deliver static correction to your dog. Choose the appropriate length for your dog’s hair coat. The Pet Collar Unit was shipped with medium Collar Contacts that are suitable for dogs with medium hair coats. If your dog has dense coat or undercoat, use one of the longer Collar Contacts included with the product.
- Proper fit of the Pet Collar Unit is critical to the performance and effectiveness of the system. If the fit is too loose, the Pet Collar Unit will not be able to get sufficient contact with the skin to deliver static correction. If the fit is too tight, it will irritate your dog’s skin. Tighten the Pet Collar Unit high on your dog’s neck, tight enough that you can get two fingers between the collar strap and your dog. It should not be able to rotate around the neck.
- Do not make your dog wear the Pet Collar Unit for more than 12 hours continuously to avoid skin irritation.
- Do not connect a leash to the Pet Collar Unit as this might pull the Collar Contacts too tight against your dog’s neck. When connecting a separate collar for the leash, make sure that it does not add pressure on the Pet Collar Unit.
- Check the contact area on your dog’s neck for signs of irritation. If there is a rash or sore, discontinue use until the skin is completely healed. See a veterinarian if the condition persists.



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1. Safety Instructions



WARNING:

As with any electrical device, supervision of your pet's usage should be exercised until your pet is acclimated to the product.

If your pet is prone to chewing, we strongly recommend you keep this and all other electrical devices out of its reach.

RISK OF SKIN DAMAGE

- Determine a proper fit of the Pet Collar Unit on your dog's neck. If worn for too long or the fit is too tight, it may cause skin damage.
- Check your dog's neck area daily for signs of skin irritation.
- Discontinue use immediately if a rash or sore is found on the neck area.
- AVOID wearing for more than 12 continuous hours a day.
- Clean your dog's neck area and the Collar Contacts on the Pet Collar Unit with a soft damp cloth weekly.

WARNING

The Wireless Fence with Remote Trainer for Home and Travel is not a physical fence or barrier. It is intended as a training tool to teach your dog safe boundaries and act as a deterrent for attempts to cross the boundary you have established. The manufacturer of this product CAN NOT guarantee that this product will successfully contain all dogs in all circumstances due to the infinite number of dog personalities, temperaments and different environments. Keep your dog on a leash at all times during the training process, until you have completely convinced yourself of your dog's compliance to the boundaries. The system is suitable for use on healthy, non-aggressive dogs when used as described in this User's Guide. Always read the instructions in this User's Guide carefully before using the product.



- DO NOT USE ON AGGRESSIVE DOGS - This product is not for use on aggressive dogs. If you are not sure if this product is suitable for your dog, please consult a certified trainer or your veterinarian.
- This product is not a toy. Do not allow children to play with it.
- This product is not a substitute for responsible supervision of your dog.
- Test this product and all its functions so that you are familiar with it prior to actual use.
- Only use batteries of the same type. The Remote Trainer Unit uses 2x 1.5V AAA-sized alkaline batteries and the Wireless Fence Unit uses an AA-sized rechargeable battery pack.
- Do not use extension cords with power adapters. Only use the power adapters provided.
- Keep this User's Guide for future reference.

CAUTION

*There is danger of explosion if the battery is replaced by an incorrect type.
Dispose of used batteries according to their instructions.*

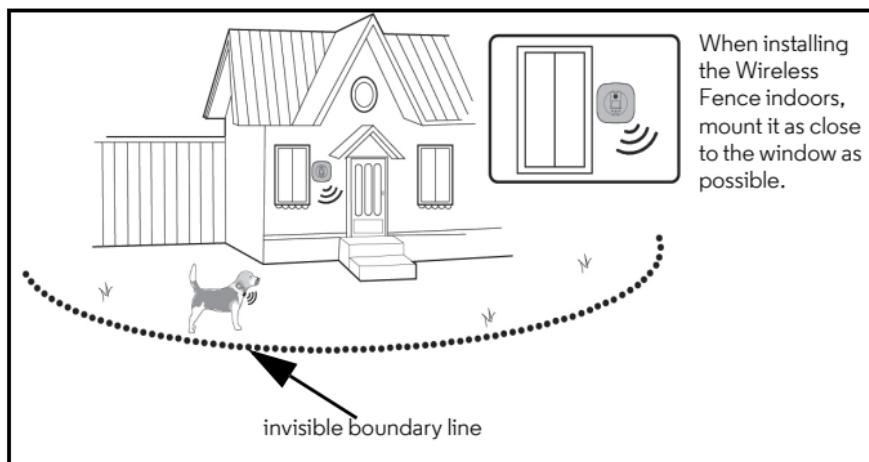
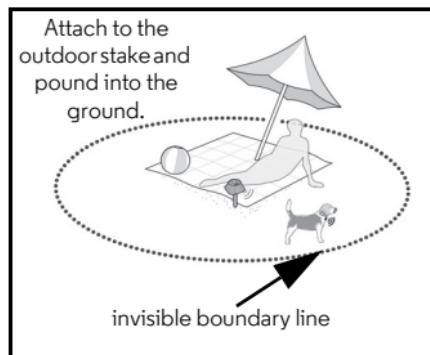
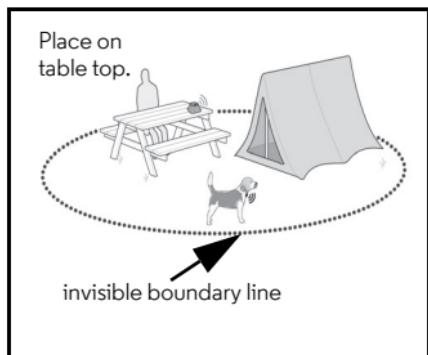


2. Getting Started

2.1 Set up the Wireless Fence Unit

The Wireless Fence Unit works as a transmitter that detects the position of your dog and transmits signals to the Pet Collar Unit that is worn on your dog.

- You can place the Wireless Fence Unit on a table top, attach to a stake for use outdoors or mount it on a wall.





2.2 Wireless Fence Unit Battery Installation

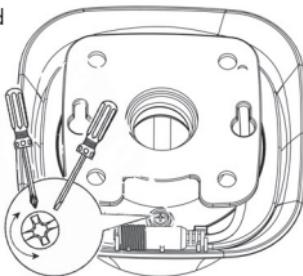
IMPORTANT

Installing the rechargeable battery pack and charging it fully before use is recommended. This will allow the unit to operate on battery in the event of a power outage, while traveling, or on a camping trip.

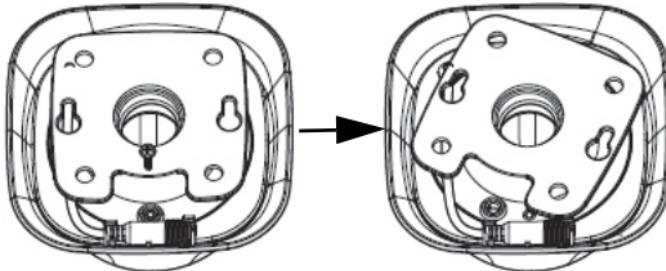
The Wireless Fence Unit can be operated using an AA-sized rechargeable battery pack (supplied with the product) as an alternative source of power.

1. Use a small cross-head or flat end screwdriver to unscrew the battery compartment cover as shown below.

Small cross-head
or flat end
screwdriver.

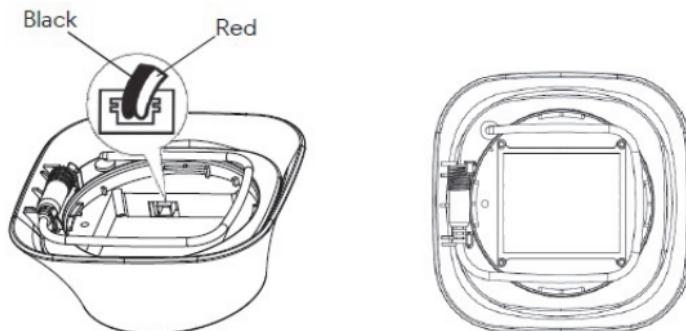


2. Remove the battery compartment cover as shown below.



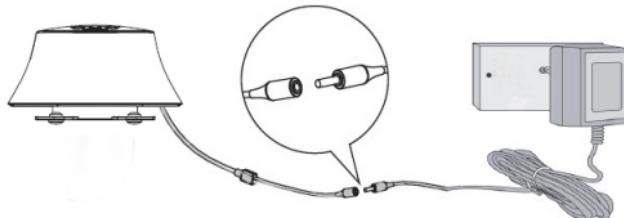


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- Insert the wire tab of the rechargeable battery pack into the contact slot as shown below and fit the battery pack into the compartment.



- Close the battery compartment cover and gently tighten the screw in a clockwise direction using a small cross-head or flat end screwdriver.

2.3 Wireless Fence Unit Power Supply and Charging



- Connect the small plug of the power adapter (5.9V DC/1A, supplied with the product) to the power connector of the Wireless Fence Unit and the other end into the electrical outlet.

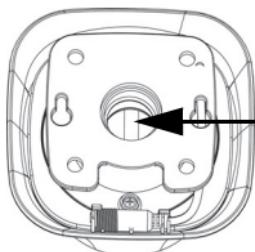
NOTE

Only use the supplied power adapter (5.9V DC / 1A). The battery pack will take approximately 12 hours to charge. The average battery life per charge is up to 24 hours, depending on how often you use it.

- Press and hold **POWER KEY**  to power the Wireless Fence Unit on or off.



2.4 Attach the Outdoor Stake to the Wireless Fence Unit



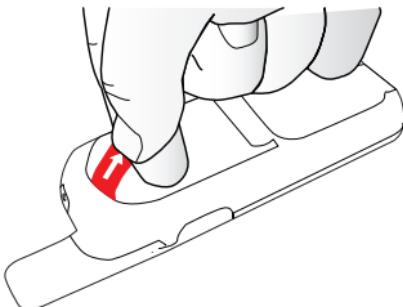
Fit the outdoor stake here.



Turn
clockwise

1. Fit the Outdoor Stake to the Wireless Fence Unit and turn clockwise to tighten.

2.5 Remove Plastic Tab from the Remote Trainer Unit



Before powering on the Remote Trainer Unit, remove the plastic tab by pulling it away from the unit as shown above. This allows the batteries to touch the battery contacts and turn the power on.

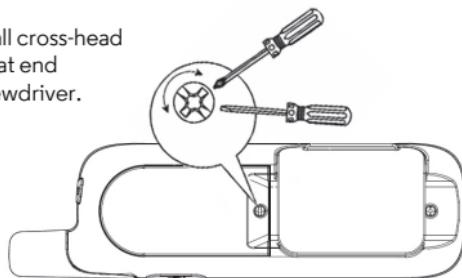
To power on, press and hold the **POWER KEY**  on the Remote Trainer Unit.



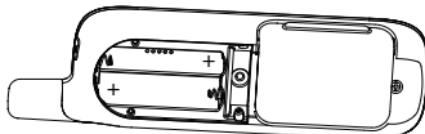
2.5.1 Replace Batteries on the Remote Trainer Unit

The unit uses 2x 1.5V AAA-sized alkaline batteries.

Small cross-head
or flat end
screwdriver.



1. Use a small cross-head or flat end screwdriver to unscrew the battery compartment cover as shown above.
2. Fit the batteries into the compartment in the correct polarity.

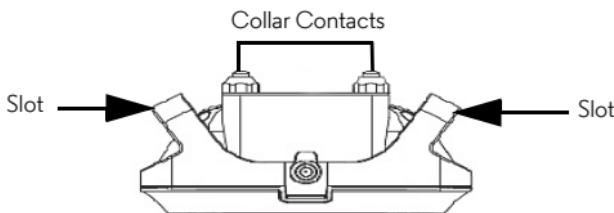


3. Close the battery compartment cover and gently tighten the screw in a clockwise direction using a small cross-head or flat end screwdriver.
4. Press and hold the **POWER KEY**  to power the unit on or off.



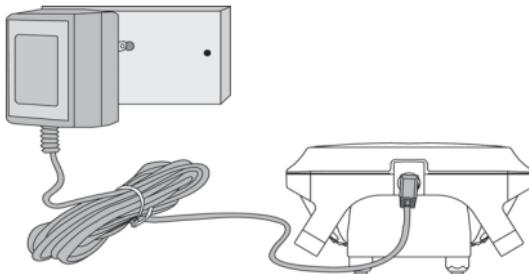
2.6 Attach the Adjustable Strap to the Pet Collar Unit

1. Set the Pet Collar Unit facing down with the Collar Contacts facing up.
2. With the front side of the buckle facing down, thread the strap through the first slot, moving it towards the second slot.



3. Continue to thread through the second slot.

2.7 Charging the Pet Collar Unit



1. Connect the small plug of the power adapter (5.9V DC/1A, supplied with the product) to the Pet Collar Unit and the other end into the electrical outlet.
2. The Power LED will light up in blue to indicate charging.

NOTE

Only use the supplied power adapter (5.9V DC / 1A).

The battery pack will take approximately 5 hours to charge. The average battery life per charge is up to 65 hours, depending on how often you use it. The Power LED will flash in red when battery is low. To conserve battery life, press and hold POWER KEY  to power off the Pet Control Collar when it is not in use.

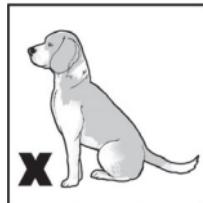
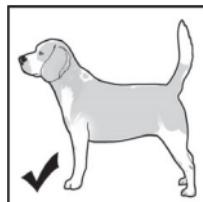


2.8 Fit the Pet Collar Unit on your Dog's Neck

IMPORTANT

For effective and reliable operation of your Wireless Travel Pet Fencing System with Remote Trainer, the Pet Collar Unit must be properly placed and fitted on your dog's neck with suitable Collar Contacts that are long enough to touch the dog's skin on the underside of its neck (not its hair).

1. Make sure that the Pet Collar Unit is powered off (see "Powering On/Off the Pet Collar Unit" on page 23).
2. Have your dog stand in a balanced position on a flat, even surface.
3. Put the strap over your dog's neck, centering the Pet Collar Unit underneath its neck and making sure that the Motorola logo is upright facing you.
4. String the end of the strap through the strap buckle.
5. Pull the end of the strap until the desired level of tightness is reached and push the retainer bar through the nearest strap hole, then insert the strap through the remaining strap buckle to secure it.
6. Check to ensure that the Pet Collar Unit is in the center underneath the neck of your dog.



7. Check the fit again after your dog has worn the Pet Collar Unit for several minutes or as your dog gets more comfortable with it.

**NOTE**

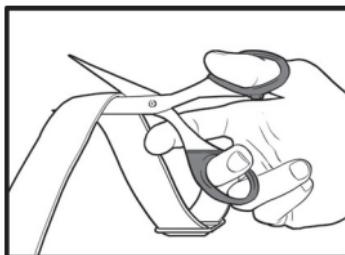
The Pet Collar Unit should fit snugly on your dog's neck so that you can only fit two fingers underneath it. It should not be able to rotate around the neck.

If necessary, trim some of your dog's hair where the Pet Collar Unit makes contact with the skin to allow for consistent performance.

2.9 Trim Away Excess Strap Length

After you are satisfied with the fit of the Pet Collar Unit, you may want to trim away some of the excess nylon strap.

1. Mark the desired strap length with a pen. However, you may want to allow for growth especially when your dog is young or may grow a thicker winter coat.
2. Remove the Pet Collar Unit from your dog and trim away excess strap length.
3. To seal the end of the strap, hold it about 1/4 inch away from a candle flame or lighter until the edge melts away.



PLEASE USE CAUTION.



2.10 Change Collar Contacts on the Pet Collar Unit

IMPORTANT

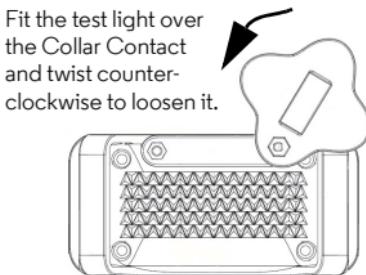
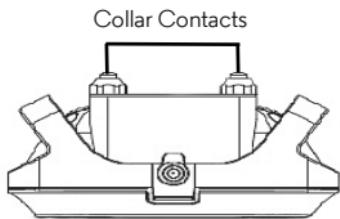
Power off the Pet Collar Unit before touching the Collar Contacts.

Make sure that the Collar Contacts are securely fastened. Do not over tighten.

Included with your system are Collar Contacts in three different lengths (short, medium and long) that deliver static correction to your dog.

Choose the appropriate length for your dog's hair coat. If your dog has dense coats or undercoats, use one of the longer Collar Contacts included with your system.

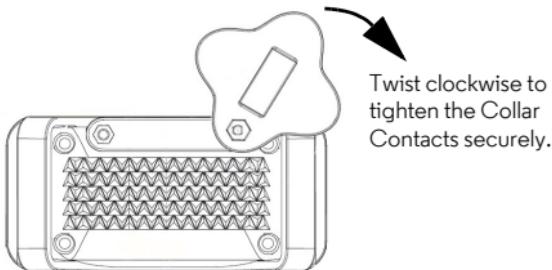
1. Power off the Pet Collar Unit.
2. Using your fingers or with the help of the test light (supplied with your system), twist the Collar Contacts counter-clockwise to loosen and remove them.



3. Insert another pair of Collar Contacts of the appropriate length and gently twist clockwise with your fingers to tighten them.



- To ensure that the Collar Contacts are securely fastened, fit the test light over the Collar Contacts and twist clock-wise to tighten them securely as shown below.



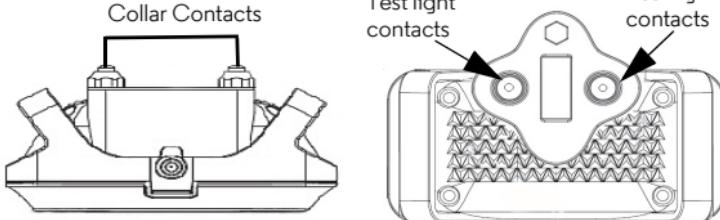
2.11 Using the Test Light

IMPORTANT

If your dog does not appear to feel the lowest level of static correction, check for proper collar fit and that there is good skin contact where the Collar Contacts touch the neck area of your dog, before increasing to higher levels.

You can use the Test Light that is supplied with your system to test if the Wireless Fence Unit or the Remote Trainer Unit is sending static correction to the Pet Collar Unit.

- Press and hold **POWER KEY**  on the Pet Collar Unit to power it on. The unit vibrates once and the Power LED lights up in green for 3 seconds.
- Fit the Test Light Contacts over the Collar Contacts on the Pet Collar Unit.



- To test if the Remote Trainer Unit is sending static correction to the Pet Collar Unit, press and hold **STATIC CORRECTION KEY**  on the Remote Trainer Unit.



The Test Light will flash. The higher the level of static correction, the brighter the Test Light flashes.

4. To test if the Wireless Fence Unit is sending static correction to the Pet Collar Unit, hold the Pet Collar Unit with the Test Light Contacts at your dog's neck level and walk towards the boundary zone.

The Test Light will flash. The higher the level of static correction, the brighter the Test Light flashes.

NOTE

Make sure that the Wireless Fence Unit is powered on.

If the Test Light does not flash, charge the Pet Collar Unit and re-test.

If the Test Light still does not flash, contact Customer Service at

1-888-331-3383.



3. Using the Pet Collar Unit

3.1 Powering On/Off the Pet Collar Unit

To power on, press and hold **POWER KEY**  on the Pet Collar Unit.

The unit vibrates once and the Power LED lights up in green for 3 seconds.

To power off, press and hold **POWER KEY**  on the Pet Collar Unit.

The unit vibrates twice and LED light goes off.

3.2 Pairing the Pet Collar Unit with the Wireless Fence Unit

Your system can pair with up to 2 Pet Collar Units. The Wireless Fence Unit and Pet Collar Unit provided are already paired. They will communicate with each other once they are powered on. You do not need to pair them again unless the Pet Collar Unit loses its link with the Wireless Fence Unit. To pair them again, or pair a new Pet Collar Unit, follow the procedures below:

1. Power on both the Wireless Fence Unit and Pet Collar Unit (see “Powering On/Off the Wireless Fence Unit” on page 27 and “Powering On/Off the Pet Collar Unit” on page 23).
2. Press **MENU KEY**  on the Wireless Fence Unit.
The screen displays a blinking  symbol.
3. Press and hold **PAIR KEY**  on the Pet Collar Unit to start pairing.
The Power LED blinks in Green on the Pet Collar unit.
4. If you have only one Pet Collar Unit, press **OK KEY**  on the Wireless Fence Unit once to confirm.
If you have more than one Pet Collar Unit, press  or  to select a collar number (1 or 2) and press **OK KEY**  to confirm.



3.3 Pairing the Pet Collar Unit with the Remote Trainer Unit

Your system can pair with up to 2 Pet Collar Units. The Remote Trainer Unit and Pet Collar Unit provided are already paired. They will communicate with each other once they are powered on. You do not need to pair them again unless the Pet Collar Unit loses its link with the Remote Trainer Unit. To pair them again, or pair a new Pet Collar Unit, follow the procedures below:

1. Power on both the Remote Trainer Unit and Pet Collar Unit (see “Powering On/Off the Remote Trainer Unit” on page 25 and “Powering On/Off the Pet Collar Unit” on page 23).
2. Press **MENU KEY** on the Remote Trainer Unit.
The screen displays a blinking symbol.
3. Press and hold **PAIR KEY** on the Pet Collar Unit to start pairing.
The Power LED blinks in Green on the Pet Collar Unit.
4. If you have only one Pet Collar Unit, press **OK KEY** on the Remote Trainer Unit once to confirm.
If you have more than one Pet Collar Unit, press or to select a collar number (1 or 2) and press **OK KEY** to confirm.

NOTE

To test if the units are linked, press and hold **TONE KEY** on your Remote Trainer Unit. The Pet Collar Unit should emit a beep tone.



4. Using the Remote Trainer Unit

4.1 Powering On/Off the Remote Trainer Unit

To power on or off, press and hold **POWER KEY** on the Remote Trainer Unit.

4.2 Select a Pet Collar Unit (if you have more than 1 Pet Collar Unit)

1. Press **OK KEY** on the Remote Trainer Unit until the Pet Collar Unit (1 or 2) to which you wish to send remote commands is displayed.

indicates that collar number 2 is selected.

4.3 Deliver Static Correction

1. Press and hold **STATIC CORRECTION KEY** on the Remote Trainer Unit.
2. Press to increase the level of correction or press to decrease. The number corresponding to the current level of correction will appear beside the symbol on the screen.
 indicates that the current level of correction is 15.
3. The Indicator LED on the Pet Collar Unit lights up in green.

4.4 Determine the TRAINING LEVEL for your Dog

TRAINING LEVEL is the level you use to discourage your dog from engaging in a particular behavior.

With the Pet Collar Unit properly fitted on your dog and powered on, start with level 1. This level is extremely low and most dogs will feel very little, if anything at all.

1. Press and hold **STATIC CORRECTION KEY** on the Remote Trainer Unit.
2. Look for signs that your dog is feeling the static correction, such as ears twitching, looking up or down or a quick shake of the head.
3. If nothing happens, press to go to level 2 and try again.



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- 4. When you see that your dog is feeling the static correction, this is your dog's TRAINING LEVEL.

4.5 When to Increase Level of Static Correction

When you are trying to change your dog's behavior around a heavy distraction where your dog is too excited to feel the TRAINING LEVEL described above, you will need to increase the correction level 2 or 3 levels higher than the TRAINING LEVEL. If the TRAINING LEVEL you established was level **3**, then you will need to increase it to level **5** to have your dog respond when it is really distracted or excited. If the TRAINING LEVEL you established was level **5**, then you will need to increase it to level **7**, so on and so forth.

4.6 Push-To-Talk Function

On the side of your Remote Trainer Unit is a Push-To-Talk key. You can press and hold down  on the right-hand side of the Remote Trainer Unit to convey commands, praises or verbal reprimands to your dog through the Pet Collar Unit.

4.7 Tone Key

The **TONE KEY**  on your Remote Trainer Unit delivers a beep tone to the Pet Collar Unit. You can press this key for a few seconds to give your dog an opportunity to respond to known commands before pressing the **STATIC CORRECTION KEY** .

4.8 Vibration Key

The **VIBRATION KEY**  on your Remote Trainer Unit delivers vibration to the Pet Collar Unit. Although the vibration function can be used in many ways, it is best suited as a secondary reinforcement for rewards. Vibration of your dog's collar is meaningless to your dog on its own, but when used in conjunction with rewards such as treats, meals, walks, praise and play, you will soon find that your dog responds very happily to the collar's vibration. You can even use the vibration alone as a 'reward' when it is not possible or convenient to offer your dog an immediate food or praise reward.



5. Using the Wireless Fence Unit

5.1 Powering On/Off the Wireless Fence Unit

To power on or off, press and hold **POWER KEY**  on the Wireless Fence Unit.

5.2 Select a Pet Collar Unit (if you have more than 1 Pet Collar Unit)

1. Press **MENU KEY**  on the Wireless Fence Unit.
2. If this is not the first time that you are selecting a Pet Collar Unit, the screen displays a blinking  symbol.
3. Press **OK KEY**  .
The screen displays .
4. Press  or  to select a Pet Collar Unit (1 or 2) to which you wish to transmit fencing signals.

 indicates that collar number 2 is selected.

5.3 Turn Fencing Mode On or Off

To fencing mode turn on, short press **POWER KEY**  on the Wireless Fence Unit until  is displayed.

When Fencing Mode is on, short press **POWER KEY**  on the Wireless Fence Unit until  goes off.

5.4 Set the Static Correction Level

Press  or  to select and set the Static Correction Level (0 to 15).



6. Setting Up an Invisible Boundary Zone

6.1 What You'll Need:

1. Pet Collar Unit
2. Test Light
3. Wireless Fence Unit (see “Turn Fencing Mode On or Off” on page 27).
4. Training Flags

6.2 Set Boundary Zone Radius on your Wireless Fence Unit

1. Make sure that both the Pet Collar Unit and Wireless Fence Unit are powered on (see “Powering On/Off the Pet Collar Unit” on page 23 and “Powering On/Off the Wireless Fence Unit” on page 27).
2. Hold the Pet Collar Unit on your hand (avoid touching the collar contacts) and walk to your desired boundary zone.
3. Press and hold down **PAIR KEY**  and **POWER KEY**  on the Pet Collar Unit at the same time until you hear a long confirmation beep. This indicates that the zone radius is set.
If you hear 10 short beeps, it means that the zone radius has not been set successfully. Please repeat the above steps to set the zone radius. Note that the maximum coverage area is 1 acre, equivalent to zone radius 120 feet line of sight.

6.3 Set Static Correction Level to Level 2 or 3

Press  or  to select Static Correction Level (2 to 3).

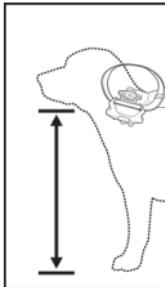
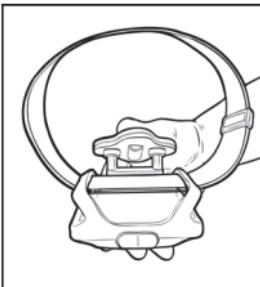
6.4 Confirm Boundary Zone

Boundary zone is an area 2 to 3 feet before the “real” boundary. When your dog reaches the boundary zone, the Pet Collar Unit that is worn on your dog emits a warning beep followed by static correction to get its attention until it backs away and goes back into the boundary. The maximum distance between the boundary zone and the wireless fence unit is 120 feet.

1. Press and hold **POWER KEY**  on the Pet Collar Unit to power it on.
2. Place the Test Light over the Collar Contacts on the Pet Collar Unit.



3. Hold the Pet Collar Unit with the Test Light at your dog's neck level. The Motorola logo should be facing away from the Wireless Fence Unit and the Collar Contacts should be facing upwards.
4. Slowly walk towards the boundary zone (2 to 3 feet from the “real” boundary line) you wish to establish. Note that the maximum distance between the boundary zone and the wireless fence unit is 120 feet.



5. If the Pet Collar Unit starts to emit a warning beep and the Test Light flashes before you reach the boundary zone, it means that the zone radius is too short.
If the Pet Collar Unit starts to emit a warning beep and the Test Light flashes beyond the boundary zone, it means that the zone radius is too long.
6. Adjust the transmission range (see “Set Boundary Zone Radius on your Wireless Fence Unit” on page 28) and repeat steps 3 to 4.

6.5 Place Training Flags

Training flags create a visible boundary line for your dog so that they can actually learn, identify, and see where their boundaries are. Once your dog learns to respect the boundaries, the flags can be removed and you will be left with a truly wireless fence! Note that the maximum distance between the boundary zone and the wireless fence unit is 120 feet.



1. Hold the Pet Collar Unit with the Test Light at your dog's neck level. The Motorola logo should be facing away from the Wireless Fence Unit and the Collar Contacts should be facing upwards.



2. Slowly walk towards the boundary zone you have established in "Confirm Boundary Zone" on page 28. Note that the maximum distance between the boundary zone and the wireless fence unit is 120 feet.
3. Place the Training flag in the position where the Pet Collar Unit emits a warning beep and the Test Light Flashes.



4. Repeat these steps along the boundary zone until they are marked with Training flags every 8 -10 feet.



7. Training Program

IMPORTANT:

Carefully following the entire training program of your new Wireless Fence with Remote Trainer for Home and Travel is required to successfully contain your dog. The purpose of this training program is to teach your dog how to react to the system's warning beep prior to any static correction. Without proper training, your dog will not understand how to react – and remember, an invisible fence is not a physical fence and there is no substitute for close supervision.

Whether you're hoping to keep your dog away from areas including gardens, furniture, trash, counters, and more, your new system provides a quick, reliable and easy training solution. To get the most from your system, carefully follow this training program.

Your system provides 15 levels of static correction from none (**LEVEL 0** - tone and vibration only) to very strong (**LEVEL 15**). Every dog is different. You can't determine the right correction level for your dog by their size or breed. Dog temperaments, sensitivity and personalities are all different, so you will need to conduct a little experiment to see which level is right for your dog using the Remote Trainer Unit (see "Determine the TRAINING LEVEL for your Dog" on page 25).

NOTE

LEVEL 0 does not deliver any static correction, only vibration and beep tone.

7.1 Training Rules

- Keep the training sessions short and upbeat - 10 – 15 minutes of training and then equal amounts of time playing in the safe area of the yard.
- Always keep your dog on a leash connected to a leather or nylon collar. Never attach a leash directly to your dog's Pet Collar Unit.
- It is recommended that you spend three weeks to train your dog, however much of this time will be spent closely supervising its activity and reaction to the invisible boundary.
- Remove the Pet Collar Unit after each training session and be sure to keep your dog confined or restrained during the training process.



- For best results, regardless of how quickly your dog is learning and respecting its new boundary, complete each phase of the training process.

7.2 Training Tips

- Do not punish your dog if it goes outside the boundary. The purpose of the training is to teach your dog that it is rewarding for it to stay inside the boundary and good things happen whenever it is inside the boundary.

7.3 Training - DAY 1

Goal:

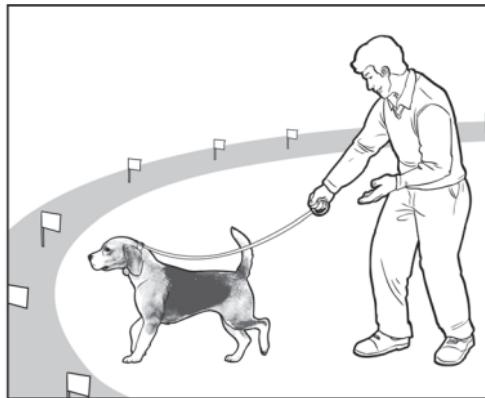
Teach your dog to retreat from the training flags at the sound of warning beep from the Pet Collar Unit.

Preparation:

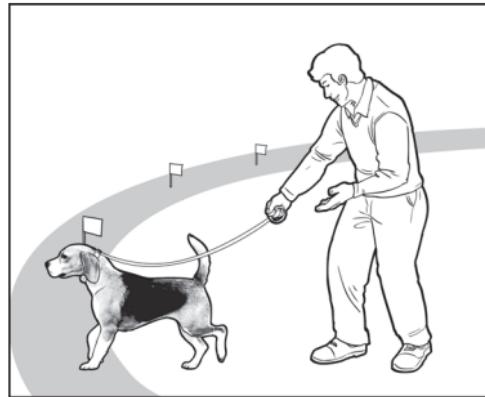
1. Set the Static Correction level to **LEVEL 0 – tone only**. This will ensure that your dog hears the warning beep only, without being subject to any static correction (see “Set the Static Correction Level” on page 27).
2. Put a separate collar on your dog’s neck above the Pet Collar Unit, without adding pressure to the Collar Contacts on it, and attach a long leash to the separate collar.
3. Get some tasty treats or your dog’s favorite toy.
Food rewards and play are excellent ways to reinforce good behaviors and speed up your dog’s learning.

**Steps:**

1. Briskly walk towards the training flags.
Your dog is more likely to be leading the way.

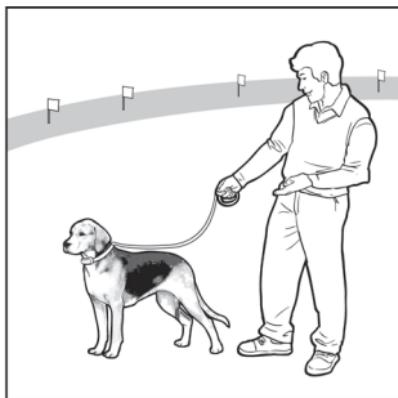


2. The warning beep from the Pet Collar Unit will indicate that your dog has entered the boundary zone.





-
3. Immediately turn away and jog several feet back inside the boundary with your dog in tow. By doing this, you are conditioning your dog to move away from the training flags.



4. PRAISE your dog enthusiastically and provide a food treat. The key is to teach your dog how rewarding it is to stop before the boundary zone.
5. After several approaches to the flag, you will see that your dog is now relying on you to make the calls. It will no longer lead, but will follow behind you and stop short of the flags.
6. Stop as you are approaching the flags. Praise your dog enthusiastically and give it several treats, or toss its favorite toy and play a quick game of tug or fetch if your dog enjoys these games.
7. Repeat by walking your dog around the Training Flags for 10 – 15 minutes.
8. Play with your dog and its favorite toy for 10 minutes.



7.4 Training - DAYS 2 - 4

IMPORTANT:

Never leave the Pet Collar Unit on your dog for more than 12 hours. Never attach a leash or other restraint to the Pet Collar Unit – use a separate collar for leash and tags.

Goal:

Teach your dog to retreat from the Training Flags at the sound of the warning beep from the Pet Collar Unit, and introduce your dog to low levels of static correction.

Preparation:

1. Set the Static Correction Level to **LEVEL 3 – low static level** (see “Set the Static Correction Level” on page 27). This will ensure that your dog feels a very low level of static correction after the warning beep.
2. Put a separate collar on your dog’s neck above the Pet Collar Unit, without adding pressure to the Collar Contacts on it, and attach a long leash to the separate collar.
3. Get some tasty treats or your dog’s favorite toy.
Food rewards and play are excellent ways to reinforce good behaviors and speed up your dog’s learning.

Steps:

1. Follow the same training steps as the first day of training.
2. Wait a few seconds after the warning beep to ensure that your dog felt the low level of static correction. The lowest levels of static correction are seldom a sufficient deterrent to keep your dog in the yard, however it is sufficient to have your dog understand that something will follow the warning beep.
3. Repeat the boundary approaches for 10 – 15 minutes.
4. Play with your dog and its favorite toy for 10 minutes.



7.5 Training - DAYS 5 - 7

IMPORTANT:

Never leave the Pet Collar Unit on your dog for more than 12 hours. Never attach a leash or other restraint to the Pet Collar Unit – use a separate collar for leash and tags.

Goal:

Introduce tempting distractions and provide a level of static correction that is high enough so that your dog understands that there are more serious consequences for attempting to venture outside the boundary.

Preparation:

1. Set an appropriate level of Static Correction according to your dog's temperament (see "Set the Static Correction Level" on page 27).

Note

*There are 15 levels of static correction from none (**LEVEL 0** - tone and vibration only) to very strong (**LEVEL 15**). Use only the static correction level necessary to get the desired response (see "Determine the TRAINING LEVEL for your Dog" on page 25). In most circumstances, your dog should never yelp in discomfort or pain when the level is set appropriately.*

2. Put a separate collar on your dog's neck above the Pet Collar Unit, without adding pressure to the Collar Contacts on it, and attach a long leash to the separate collar.
3. Have small treats your dog likes and a favorite toy handy.
Food rewards and play are excellent ways to reinforce good behaviors and speed your dog's learning.

STEPS:

1. Follow the same training steps as the first day of training (see "Training - DAY 1" on page 32).
2. Introduce tempting distractions outside the boundary such as throwing a ball or have a family member walk in and out of the boundary area.
NEVER FORCE YOUR DOG TO CROSS THE BOUNDARY.



3. If your dog crosses the boundary, let your dog feel the level of static correction you have set and immediately retreat inside the boundary as before.
4. Repeat the distractions and approaches to the boundary for 10 – 15 minutes.
5. Play and praise for 10 minutes.

7.6 Training - DAYS 8 - 14

Goal:

Remove your dog's leash and allow your dog to roam freely inside the boundary. Only proceed to this step if your dog has successfully obeyed the boundary in the presence of tempting distractions.

- For one week, closely supervise your dog's behavior. Should your dog attempt to cross the boundary at any time, go immediately to the previous on-leash training steps.

7.7 Training - DAYS 14 - 21

Your training is done! Closely monitor your dog from inside and outside the house – just to make sure that there is no more training required. If in doubt, repeat your training steps!



8. Disposal of the Device (Environment)

At the end of the product lifecycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this.



Some of the product materials can be reused if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

Dispose of the battery pack in an environmentally-friendly manner according to your local regulations.



9. Cleaning and Care

IMPORTANT

Power off the Pet Collar Unit before touching the Collar Contacts.

Cleaning and care

- Check Collar Contacts for tightness weekly.
- Clean Collar Contacts with alcohol weekly.
- Check your dog's neck area for irritation and wash neck weekly.
- Every effort has been made to ensure high standards of reliability of your system. However, if something does go wrong, please do not try to repair it yourself – contact Customer Service for assistance.



10. Frequently Asked Questions

Will the Wireless Fence with Remote Trainer for Home and Travel be effective on my dog?

- The system is designed to be a convenient and effective training device on all healthy breeds and sizes. However, it should not be used on aggressive dogs.

Is the system appropriate and humane?

- Yes. The system is designed to get your dog's attention, not to punish it. However, the initial correction may startle your dog.

What is meant by static correction?

- We have all received a static shock at some point in our lives, such as when we walk barefoot across a carpeted floor and feel a small shock after touching a doorknob. Static shock does not hurt, but it does startle us.

How long does my dog need to continue wearing the Pet Collar Unit?

Once your dog is trained and has been obeying the boundaries, it does not have to continue to wear the Pet Collar Unit. However, you can consider reinforcing the training with the Pet Collar Unit from time to time.

Can I Still Walk My Dog?

Yes, of course! Just remove the Pet Collar Unit from your dog and you can take your dog wherever you wish!

Can the system be used on all dogs regardless of age?

- Ideally, your dog should at least be 6 months old and should be able to recognize basic obedience commands such as "Sit" or "Stay" before using the system.

What is the range of operation of the system?

- The coverage area is up to 1 acre, equivalent to zone radius 120 feet line of sight. It varies according to the weather, terrain, transmission from other radio devices, etc.

***How long can I continue to deliver static correction to my dog?***

- The maximum duration is 60 seconds. You can press the STATIC CORRECTION KEY ((0)) again after the time-out duration.

What happens when there is a power failure or when there is no power supply?

- The Wireless Fence Unit also operates with a rechargeable battery pack (supplied with the product) that can provide up to 24 hours of use in the absence of power supply.



11. Troubleshooting

When your dog does not seem to respond to the Static Correction

- Make sure that the Pet Collar Unit is properly fitted on your dog. Loosely fitted collar will affect performance. For proper fit, the collar should be snug, yet loose enough to allow two fingers to fit between the strap and dog's neck.
- Make sure that there is good skin contact where the Collar Contacts touch the neck area. If necessary, trim your dog's hair to ensure good contact.
- If you are certain that your dog is feeling the static correction, however is still not responding, try the next level higher (see "Determine the TRAINING LEVEL for your Dog" on page 25).
- Check if the battery has drained out.
- Test the response of the Pet Collar Unit using the Test Light supplied with your product (see "Using the Test Light" on page 21).
- If your dog still does not respond, contact Customer Service at 1-888-331-3383.

When the Pet Collar Unit does not seem to respond to the Remote Trainer Unit

- Make sure that the Pet Collar Unit is powered on.
- Make sure that the batteries are inserted properly (see "Remove Plastic Tab from the Remote Control Unit" on page 15).
- If the Pet Collar Unit still does not respond, contact Customer Service at 1-888-331-3383.



12. General Information

If your product is not working properly....

1. Read this User's Guide.
2. Contact Customer Service:

US and Canada 1-888-331-3383

Email: support@motorolamonitors.com

Consumer Products and Accessories Limited Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Binatone Electronics International LTD ("BINATONE").

What Does this Warranty Cover?

Subject to the exclusions contained below, BINATONE warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Warranty is your exclusive warranty and is not transferable.

Who is covered?

This Warranty extends only to the first consumer purchaser, and is not transferable.

What will BINATONE do?

BINATONE or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that does not conform to this Warranty. We may use functionally equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.



What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR BINATONE BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.



Products Covered	Length of Coverage
Consumer Products	One (1) year from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for Ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this Warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of MOTOROLA or BINATONE, are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorised Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than MOTOROLA, BINATONE or its authorised service centres, are excluded from coverage.



Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please call:

US and Canada 1-888-331-3383

Email: support@motorolamonitors.com

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a BINATONE Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

These terms and conditions constitute the complete warranty agreement between you and BINATONE regarding the Products or Accessories purchased by you, and supersede any prior agreement or representations, including representations made in any literature publications or promotional materials issued by BINATONE or representations made by any agent employee or staff of BINATONE, that may have been made in connection with the said purchase.



FCC, ACTA and Industry Canada (IC) regulations

WARNING

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the Federal Communications Commission (FCC) rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This Class B digital apparatus complies with Canadian ICES-003.



Technical Specifications

RF Frequency	2400 - 2485 MHz
Modulation	Chirp Spread Spectrum (CSS)
Operating Temperature	-10°C to 45°C
Wireless Fence Unit Voltage	3.6V 2450mAh AA NiMH battery pack 100-240V (AC voltage, 60Hz) 5.9V DC, 1000mA (Adapter output)
Remote Trainer Unit Voltage	2x1.5V AAA Alkaline Cells
Collar Unit Voltage	3.7V 554mAh Li-battery pack 100-240V (AC voltage, 60Hz) 5.9V DC, 1000mA (Adapter output)
Water Resistance	IP54 (for Pet Collar Unit and Wireless Fence Unit)
Compliance	FCC Part 15V, ICES-0003



motorola

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